

Xceed Online Retail

Xceed Online Retail is the only solution that provides comprehensive behavior analytics fraud prevention for online banking. Xceed Online Retail provides turnkey integrations with all major online banking platforms and offers seamless and rapid deployment.

Proven Fraud Prevention for Online Retail Banking

With the most precise alerts, fraud analysts can focus on the highest risk sessions, reducing tedious manual reviews and unnecessary customer callbacks. A holistic view of online banking activities with session-specific context helps fraud analysts effectively and efficiently identify account compromise and prevent unauthorized bill pay, P2P payment, and other online payment requests across all retail accounts.

Benefits

- **Reduce fraud losses** and risk by detecting the widest array of current and emerging fraud threats
- **Improve operational efficiency** and team productivity by providing prioritized alerts and rich context for unusual activity
- **Enhance compliance** by conforming to FFIEC guidance that recommends anomaly detection as part of your layered security strategy
- **Enhance brand reputation** and customer trust by proactively protecting online assets
- **Improve competitiveness** by expanding online offerings and service levels while mitigating associated risks

Key Features

- *Analyze all online banking activities from login to logout*
- *Detect anomalous behavior based on device, geo-location, time, activities or transaction details, and many other factors*
- *Prioritized alerts based on risk score*
- *Rich session-specific context and account history*
- *Streamlined investigations with easy-touse interface*

The screenshot displays the NICE ACTIMIZE interface. At the top, there are navigation tabs: My Queue, Filters, Policies, Search, Cases, Users, and More. A search bar is visible with filters for Date (All Time), From (PT), To (PT), Risk (color-coded), Status (checkboxes), and Account (Account Name or ID). Below the search bar, it shows 39 Alerts matched. A table lists the alerts with the following columns: Product Type, Risk, Account, Alert Number, Total Alerts, Risk Factor, Activity, and Time. The table shows several alerts for account SHEENA with varying risk scores (9.0, 6.9, 6.3, 6.1, 4.9, 4.1) and activities like TrsfrSubExt, MFA Success, and Login Fail. Below the table, there are tabs for Overview, Account View, Cases (2), Comments (0), and Alert History. The Overview tab is selected, showing session details for Session 79, including User Time, Time-stamp, IP Address, and IP Type. It also displays Risk Factors (6) and Activities (5).

Product Type	Risk	Account	Alert Number	Total Alerts	Risk Factor	Activity	Time
Retail	9.0	SHEENA	79	79	FTRpc, GeoLoc, +4	TrsfrSubExt, MFASuccessActy, +3	11/23/2017 9:21 AM
Retail	9.0	SHEENA	78	79	BrowserConf, OSBrowser, +2	LoginFailCred, MFASuccessDev, +3	11/23/2017 4:39 AM
Retail	6.9	SHEENA	77	79	BrowserConf, OSBrowser, +2	MFAFailDev, MFASuccessDev, +2	11/22/2017 3:22 AM
Retail	6.3	SHEENA	76	79	GeoLoc, GeoNewLoc, +4	LoginFailCred, UserLockedOut, +5	11/22/2017 11:52 AM
Retail	6.1	SHEENA	69	79	BrowserConf, GeoNewLoc, +3	LoginFailCred	11/21/2017 11:34 PM
Retail	4.9	SHEENA	71	79		LoginSuccess, RDC, +1	11/12/2017 12:53 PM
Retail	4.1	SHEENA	74	79		LoginSuccess, ChkView, +1	11/21/2017 12:50 PM

Ready to get started? [Learn more here.](#)

User-defined Policies

Monitor search with user-defined rules provides additional layer of fraud detection. It can drive automated in-session intervention.

Product Type	Risk	Account	Alert Number	Total Alerts	Risk Factor	Activity	Time
Retail	High	SHEDNA 75	75	75	FTReq. GenLoc. +4	TrstSubSc. MFASuccessActv. +3	11/20/2017 9:21 AM
Retail	High	SHEDNA 75	75	75	BrowserConf. CSBreach -2	LogInFrac. MFASuccessDen. +3	11/20/2017 9:29 AM
Retail	High	SHEDNA 75	75	75	Geoloc. GenLoc. +2	MFASuccess. MFASuccessDen. +2	11/20/2017 9:28 AM
Retail	High	SHEDNA 75	75	75	Geoloc. GenLoc. +4	LogInFrac. MFASuccessDen. +6	11/20/2017 11:52 AM
Retail	High	SHEDNA 65	75	75	BrowserConf. GenLoc. +3	LogInFrac. MFASuccessDen. +6	11/20/2017 11:34 PM
Retail	High	SHEDNA 71	75	75	LogInSuccess. RDC. +1	LogInSuccess. RDC. +1	11/20/2017 12:53 PM
Retail	High	SHEDNA 74	75	75	LogInSuccess. CNView. +1	LogInSuccess. CNView. +1	11/20/2017 12:50 PM

Training and Certification

NICE Actimize offers a comprehensive training and certification program designed to enable new and experienced customers to get the most out of the Xceed platform. The curriculum includes a self-paced certification program and instructor led courses for advanced users.



Focus on biggest risk areas across channels



Make faster and better fraud risk decisions



Build trust through more productive customer conversations



Enhance services and offerings based on customer behavior



Ready to get started? [Learn more here.](#)