

Xceed Mobile

Xceed Mobile is the only solution that provides comprehensive behavior analytics fraud prevention for mobile banking. It protects mobile banking users on all types of mobile devices and mitigates risks introduced with new mobile services. Xceed Mobile provides turnkey integrations with all major mobile banking platforms and offers seamless and rapid deployment.

Support Business Processes

Improve your fraud risk management capabilities while keeping other strategic initiatives on track. With Xceed FraudDESK, you can have the confidence that both Xceed solutions and an experienced fraud analyst are monitoring your account holders' banking activity. The program starts with our team understanding your business and payments operations as well as your service levels. This allows us to align Xceed FraudDESK activities and processes to your service objectives and existing risk and fraud-related efforts. Xceed FraudDESK improves your ability to both maintain your payment service levels and proactively prevent unauthorized transactions.

Benefits

- **Reduce fraud losses** and risk by detecting the widest array of current and emerging mobile fraud threats
- **Improve operational efficiency** and team productivity by providing prioritized alerts and rich context for unusual activity
- **Enhance compliance** by conforming to FFIEC guidance that recommends anomaly detection as part of your layered security strategy
- **Enhance brand reputation** and customer trust by proactively protecting mobile accounts
- **Improve competitiveness** by expanding mobile offerings and service levels while mitigating associated risks

Key Features

- *Analyze all mobile banking activities*
- *Detect anomalous mobile banking behavior based on device, geo-location, time, activities, transaction details, and many other factors*
- *Combined view of online and mobile banking behavior for integrated banking platforms*
- *Rich session-specific context and account history*
- *Prioritized alerts based on risk score*

The screenshot shows the NICE ACTIMIZE FraudDESK interface. At the top, there are navigation tabs: My Queue, Filters, Policies, Search, Cases, Usage, and More. Below this is a search filter section with various dropdowns and input fields for Date, From Date (CT), To Date (CT), Status, Risk Level, By, Owner, Resolution, Category, Customer ID, and Send to Investigation. Below the filter section, it says "2 Cases Matched" and "Filter By Product: www". The main table displays the following data:

Product Type	Case	Opened (DT)	Closed (DT)	Resolution	Owner	Amount at Risk	Amount Lost	Account	Description	Category	Risk	Last Modified	Customer ID	Send to Investigation
★ Retail	1210002	2019-11-23	-	Fraud - No Loss	Taylor	8,000.00	0.00	SHENNA	Account taken over from Account owner found malware on his device. The previous sessions were also related to this Fraud incident. Fraudster logged in and attempted to transfer money out.	Suspicious Activity	High	2019-11-24		
★ Retail	1210001	2019-11-21	-	Fraud - No Loss	Taylor	125,000.00	0.00	SHENNA	Suspicious login with unusual location and velocity. User retook provider and downgrade of OS/Device. Called account owner back and verified he did not travel. Confirmed fraud.	Suspicious Activity	High	2019-11-24		

Ready to get started? [Learn more here.](#)

Proven Fraud Prevention for Mobile Banking

With the most precise alerts and holistic view of mobile banking behavior, fraud analysts can effectively and efficiently identify fraudulent mobile activities and prevent unauthorized access, transfers, and remote deposit capture.

Product Type	Risk	Account	Alert Number	Total Alerts	Risk Factor	Activity	Time
Retail	High	SHENNA	76	79	PTAC Device v1	Transfer: MFAChallenge v1	11/22/2017 9:21 AM
Retail	High	SHENNA	76	79	TransferConf_CSBrowser v2	Transfer: MFAChallenge v1	11/22/2017 9:21 AM
Retail	High	SHENNA	77	79	TransferConf_CSBrowser v2	Transfer: MFAChallenge v1	11/22/2017 9:22 AM
Retail	High	SHENNA	76	79	Geoloc_GeoMonitor v4	Transfer: MFAChallenge v1	11/22/2017 9:22 AM
Retail	High	SHENNA	88	79	TransferConf_GeoMonitor v4	Login: MFA	11/21/2017 11:34 PM
Retail	High	SHENNA	75	79	TransferConf_GeoMonitor v4	Login: MFA	11/22/2017 12:58 PM
Retail	High	SHENNA	74	79	TransferConf_GeoMonitor v4	Login: MFA	11/21/2017 12:58 PM

Training and Certification

NICE Actimize offers a comprehensive training and certification program designed to enable new and experienced customers to get the most out of the Xceed platform. The curriculum includes a self-paced certification program and instructor led courses for advanced users.



Focus on biggest risk areas across channels



Make faster and better fraud risk decisions



Build trust through more productive customer conversations



Enhance services and offerings based on customer behavior



Ready to get started? [Learn more here.](#)